Why absMessage?

Do you always know what's happening on your System i?

absMessage enables you to improve the productivity of your IT staff and be confident that situations are being handled quickly and the proper personnel are being notified to keep operations running smoothly.

Do you know when:

- Backups do not complete or end in error?
- Hardware devices fail or disk raid protection is suspended?
- Your server enters a restricted state?
- A critical job ends abnormally?

- A record locked is holding up an important job?
- A message needs to be responded to?
- Remote systems, some possibly halfway around the world, need intervention immediately?

24/7 Operations Automation

- Is your IT operation running 24 hours a day, 7 days a week?
- Are you responsible for making sure operations run smoothly?
- Are you consistently being pulled in a thousand different directions?
- Do you have people available 24 hours a day to monitor and manage your system message queues?

With absMessage you can confidently say you are in control and meeting your responsibilities.

Whether you are a shop with only 1 system or 100 systems, IT operations today must be available 24/7. Thousands of important messages are generated by each System i server related to your critical business processes. Systems personnel have increasing demands on their time and cannot afford to miss monitoring any of the multiple message queues on various systems or LPAR's.

Automate the message handling process and improve the productivity and effectiveness of your IT staff to keep your business running smoothly.

Manage Multiple Systems with absMessage

Bring messages from multiple systems into a single view for centralized management. absMessage mobile allows you to manage system messages from anywhere in the world via a PC with internet access as well as through a full graphical, easy to use console available for your PDA.

Manage your system more effectively by:

- Send e-mails to the appropriate person or groups of people and allow them to reply.
- Monitor system resources such as sub-systems, CPU utilization and DASD utilization.
- Use calendar scheduling to automate operations according to your processing and personnel.

Improve employee productivity and enhance your ability to monitor multiple systems with absMessage's centralized view capabilities.

What is your downtime worth to you?

Calculating the cost of downtime is very complex and includes many factors. When your System i Server goes down, the ability to conduct business is significantly compromised, with the effect on the company's customers, employees, and business partners being drastic!

Calculating Cost – Influencing Factors

- How much of my company's critical information goes through my System i?
- How much time does it take before my IT personnel discover that there is a problem?
- After a problem is discovered, how much time does it take to resolve the problem and have your business catch up from any outages?
- Is my customer satisfaction affected when there is problem?
- Is a customer order or payment prevented from being processed?
- Are my business partners affected by this problem?
- How many employees are affected if my company's server is down?
- How much does it cost my company if those employees are not utilized?

absMessage allows you to bring the proper resources to message types or situations to prevent these occurrences from long periods of discovery or from escalating into larger problems.

absMessage allows you to improve monitoring and automate actions to drastically reduce the time it takes for problems to be discovered and resolved. Create automatic alerts to make sure the right people know at the right time. Auto-reply to messages or automatically run a script to set off actions without manual intervention for messages that can affect your business.

A Company Built on User Driven Customer Support

Over 10,000 data centers of all sizes and configurations are utilizing one or more of SEA's products, including 9 of the Fortune 10 as well as 85% of the Fortune 500 Companies.

SEA has no debt, no outside investors, and over its 25 years has been self sufficient in meeting it's needs in terms of research, development, and acquisitions. SEA has achieved this level of success by adhering to its commitment to develop and enhance products based upon user input and by backing these products with around-the-clock technical support that our customers can always rely on.

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