

Draw on Our Strong Partnership



UBA Benefits Partners ELITE Program Reference & User Guide

Service	Description
Preferred Service Performance Guarantee (PSPG)	<p>Reliance Standard's PSPG Program commits to providing an Initial Bill and Contract to all of your new clients within the following specified time period once a complete submission is received:</p> <ul style="list-style-type: none"> ▶ Cases under 500 lives: 30 Days ▶ Cases over 500 lives: 45Days <p>If we do not meet our deadline, a financial penalty equal to 2% of the annualized premium (up to \$2,000 per line of coverage) will be paid to UBA Benefits Partners firms for each line of coverage deadline not met.</p>
Exclusive E-Mail "HotButton"	<p>Our customized UBA Benefits Partners (UBA) "Hot Button" will allow you direct E-Mail access to our Home Office so that we can direct your issue or question to the appropriate Reliance Standard Subject Matter Expert. We will respond within one business day from your E-Mail request.</p> <p>E-Mail "Hot Button" Link: UBA@rsl.com</p>
Complimentary Online Continuing Education	<p>Unlimited online CE access for up to 100 producers per year, at your discretion. Each "library card" worth up to \$700 per year. The RSL Institute is an online facility for CE and certification courses designed to help meet licensing requirements and remain current on all aspects of the business. A \$70,000 value for UBA Benefits Partners firms.</p> <p>More information: http://rsl.smartpros.com/pages/index.aspx</p>
Scheduled Regulatory Updates	<p>With the ever changing Federal and State Regulatory Environment, it is important to remain up-to-date on recent Legislation. To assist you, we will provide you with periodic releases on relevant Legislation and regulatory topics.</p> <p>Legislation Updates: Patrick Boyle 1-800-351-7500 ext. 3958</p>
Enhanced Premier Producer Bonus	<p>Upon qualification for the Premier Producer Program/MACA, UBA Benefits Partner firms will be eligible for an enhanced level of compensation, 0.50% higher than other firms. See nextpage.</p>
Executive Sponsorship	<p>Dedicated Reliance Standard Executive to work exclusively with you to:</p> <ul style="list-style-type: none"> ▶ Oversee your Elite Program ▶ Address any Executive Level issues <p>A single point of contact provides you with immediate executive-level support.</p> <p>Contact Program Executive Director Patrick Miller, VP Producer Relations: Phone: 330-576-6839 Email: Patrick.Miller@rsl.com</p>