QREMOTE control

CCSS

With Great Power Comes Great Responsibility

You're Commander in Chief of the Power System™ running IBM® i network. Congratulations. Now the buck stops with you. If the network's performance is poor, it's your fault. If a critical message is missed or answered incorrectly, all eyes will be on you. If the system is not capable of meeting the 24/7, optimal operating environment your users and customers expect, accountability will inevitably fall squarely in your lap. Having been found guilty of crimes to systems management, you could soon feel as if you're serving a life sentence in the data center!

Freedom at What Price?

Late nights, early mornings, weekend work – the hard time you're serving is peppered with long-term projects and short term problems. You need to keep on the move between sites and you're back and forth in meetings all day, you may be in charge of a small team or even the sole purveyor of the system. You're torn between places, teams and responsibilities and fulfilling one role means another will suffer. Satisfying all these duties and having a life beyond the data center is impossible. Unless, of course, you get the right kind of help from a friend on the inside...QRemote Control. As one existing customer explains, the benefits of this type of solution are great for System Managers:

"QRemote Control allows me to access the network via GSM with my mobile phone from anywhere at any time. This is so useful because it's immediate. There may be times when I don't have my laptop with me and I need to react to a situation on the System i. In any case, with a laptop I have to log onto the network first and if there is a delay it may be too late."

The Great Escape

QRemote Control is an innovative solution that brings users all the awareness, control, mobility and convenience to manage the Power System running IBM i from any location. QRemote Control harnesses the power to manage the system directly from a mobile phone. The interactive, wireless SMS messaging technology allows users to access data, run commands and programs as well as receive, acknowledge, reply and forward messages sent directly from the Power System server.

"One immediate benefit is that staff members are not tied down to a PC to answer or retrieve more detailed information on messages, allowing someone who is on call but not near a PC to immediately resolve problems."
Head of Technical Services

IBM i Remote Management Specialists

QRemote Control is helping some of the world's leading organizations to maintain remote control and management of their IBM i environment. Especially favored by international banking, manufacturing, outsourcing and pharmaceutical industries, customers who rely on QRemote Control include Seneca Gaming Corporation, American Software USA, Inc., and Southwest Business Corporation.

FEATURES
QREMOTE control

Mobile Business Management
Access data for extensive problem evaluation.

Run commands and programs from your mobile phone.

Mobile Message Management
Receive and reply to messages from your mobile phone.

Secure Messages via Authorization Lists.

Remote System Monitoring
Receive, acknowledge and reply to messages from your cell phone sent from the IBM i.

Graphical PC User Interface
Graphical PC front end to easily track messages being sent and answered from mobile phones.

Email and Mobile Notification
Supports SMS messaging over worldwide GSM Networks.

In-built SMTP client.

Positive confirmation returned to your phone stating either the server has received your message, or alternatively that your message has failed to go through.

Learn More
www.ccssltd.com/products/qremote-control

Solution Integration

QRemote Control benefits from the security and escalation features of QMessage Monitor and must be used in tandem. QMessage Monitor and QRemote Control can also be used in conjunction with QSystem Monitor, the real time, performance monitoring and reporting solution.

Schedule a Customized Demonstration.
EMAIL info@ccssltd.com.
Learn More about CCSS Solutions.
VISIT www.ccssltd.com.

REMOTE control