CCSS

QMESSAGE monitor

"message management made simple"

Information Overload

Messaging has long been heralded as the lifeblood of the IBM® System i™ servers but the battle to control the high circulation and sheer volume can quickly leave operators suffering with their own palpitations. For many IBM i shops, manual monitoring simply isn't a viable option. Critical messages that are answered by the wrong person, occur out of hours, or are missed altogether run the risk of adversely affecting system availability. Ultimately, this could cost the company unnecessary downtime expense, waste a great deal of valued time, and threaten a reputation of reliability and high quality customer relations.

"Our critical accounting, inventory, ordering and distribution functions depend on the high availability we can maintain with the Power System. I would say that a quick ROI of QMessage Monitor can easily be achieved in a demanding IBM i environment and that was certainly a requirement of our expectations."
Head of Technical Services

An Escalating Situation

Does your Power System™ running IBM i or System i server realize that you're on a holiday? Does it know that you're in an important meeting and can't be disturbed, that you switched shifts with your co-worker or that it's two o'clock in the morning? While one of these may be the reason you missed that all-important message, they should never be a reason for system degradation or failure. Extensive, highly configurable message escalation takes into account personnel hierarchy and availability according to shift and holiday patterns so that vital messages can always be resolved swiftly and effectively.

The Central Message: Pro-Activity Pays

Do you dream that one day your IBM i environment will achieve reduced overheads, greater efficiency of resource, more productivity and reliability without it costing you a fortune? Implementing a pro-active approach to message management could prove to be the best investment you'll ever make in your system. Comprehensive filtering, automation and escalation can liberate your operators from repetitive and time-consuming chores, allowing them to concentrate on more technical matters. Wake up to the benefits of a solution built for real-world demands.

IBM i Message Management Specialists

QMessage Monitor (QMM) is already helping some of the world's leading organizations manage their IBM i messaging environment. Especially favored by international banking, insurance, manufacturing, outsourcing and pharmaceutical industries, current customers relying on QMM include Eaton Corporation, EMI Music, AAA Carolinas, Express LLC, and Connectria.

Solution Integration

QMessage Monitor can be used as a standalone solution or in conjunction with QSystem Monitor, the real time, performance monitoring and reporting solution. QRemote Control, the remote management solution, benefits from the security and escalation features of QMM and must be used in tandem.

Schedule a Customized Demonstration.

EMAIL info@ccssltd.com.

Learn More about CCSS Solutions.

VISIT www.ccssltd.com.

FEATURES
QMESSAGE monitor

Message Management
Centralized visibility means centralized control.

Escalation Procedures
Being kept informed means instant problem resolution.

Event Monitoring
Ensure crucial jobs run as expected.

Security Monitoring
Keep secure with real-time security alerts.

Real Time Database Monitoring
Ability to monitor the database server.

Hot Back Up
Never miss a message with automatic system transfer.

Restricted State Monitoring
Monitor systems whilst in Restricted State.

PCI & SOX Compliancy
Ensure compliance for internal and external compliance.

Lights Out Automation
Full automation of daily operational checks.

Archiving for Audit Compliance
Produce reports for automatic placement into spool files for review.

Email and Mobile Notification
Be on the go and pro-active to system threats.

Enterprise Management Interface
Escalate critical information via SNMP traps.

Syslog Interface
Route messages to Syslog on remote UNIX platform.

Looping Job Monitor
Monitor and action looping jobs.

Graphical User Interface
Operate with fully graphical GUI or green screen.

Learn More
www.ccssltd.com/products/qmessage-monitor

MESSAGE monitor