

# “PinkCONNECT”

FREE Online Conference!

“The Service Desk Is Not Dead Yet!”

Live – June 28, 2017

Plus, On-Demand For 30 Days



## “PinkCONNECT” Special Offers



### 1 20% Off Problem Management: “Root Cause Analysis Virtual Course” Use Promo Code: **RCAV0717**

This interactive workshop will provide you with a practical, structured approach to applying established root cause analysis principles and techniques in order to identify the sources of recurring incidents and service downtime.

It’s all about applying the techniques that will ensure Problem Management is doing what it should!

Valid Course Date: July 27-28, 2017



### 2 20% Off All Smart Kits Use Promo Code: **SMART0717**

#### Why Reinvent The Wheel? Pink Has Done The Thinking For You!

Choose from a growing number of “kits” containing key guidance to get started on your most pressing IT and business improvement projects.

Smart Kits include: ➤ Project & Process Templates ➤ Case Studies

➤ Example Plans & Checklists ➤ Multi-Media Education Modules

Offer Ends: July 28, 2017



### Summer Training Sale: “Get Lean This Summer”

Summer is the perfect time to trim excess business processes and eliminate waste. Let Pink Elephant be a part of your “get lean” plan!

To help you, we are offering these special deals on our Lean, DevOps and Agile courses.

### 3 Save 20% Off On Select Virtual Training Courses Use Promo Code: **LeanSummer20**

**NEW!** Agile Service Management Primer July 21

Agile Scrum Foundation July 10-11 & August 10-11

Lean IT Foundation July 27-28 & August 31 - September 1

### 4 Save 35% Off In-House Lean, DevOps & Agile Courses

Bring us to your location to train your team on Lean, DevOps and Agile from June 26 - August 4 to receive 35% off the base price!

Included is our new 1-day, Agile Service Management Primer – already getting rave reviews! Act fast! Dates are assigned on a first come, first served basis!

Contact us today at **1-888-273-PINK**, email at **info@pinkelephant.com** or order online at **pinkelephant.com**