



Integrated with
Workday

A faster, simpler and more accurate way to
administer employee benefits



Contents

- About Unum
- The benefits experience of the past
- Introducing HR Connect
- Specific solutions
- Value to employer
- Value to employees

ABOUT UNUM

WORK WITH AN INDUSTRY LEADER



We protect over
30 million employees
and their families¹



We paid
\$6 billion in benefits
in 2018²



98% of our
clients are likely to
renew with us³



We serve over
1 in 2 Fortune 100
companies⁴

A broad portfolio of benefits are compatible with HR Connect for Workday:

- Employer-paid LTD & STD
- Employer-paid Life & AD&D
- Employee-paid Life & AD&D
- Select STD & LTD
- Flex Life, AD&D, LTD & STD
- FMLA, ADA, & STD ASO
- NY DBL, NY PFL, CA VDI, NJ TDB, HI TDI
- Select Voluntary products (CCP only):
- Issue Age Critical Illness
- Attained Age Critical Illness
- Group Hospital Indemnity
- Accident
- Whole Life
- ISTD

Our sights are set on
transforming our benefits
from the inside out

**\$80
million**

invested to transform
our customer experience
and
benefits technology¹

¹ Unum internal data, 2018.

² Unum internal claims data, as of year end 2018.

³ Harris Insights & Analytics, 2017 Employer Loyalty Study, 2018. Based on Classic Group customers.

⁴ Fortune, Fortune 100, 2018.

THE BENEFITS EXPERIENCE OF THE PAST



Time-consuming

Clients spend **too much time** manually entering enrollment data, reconciling bills, and tracking employee absences.

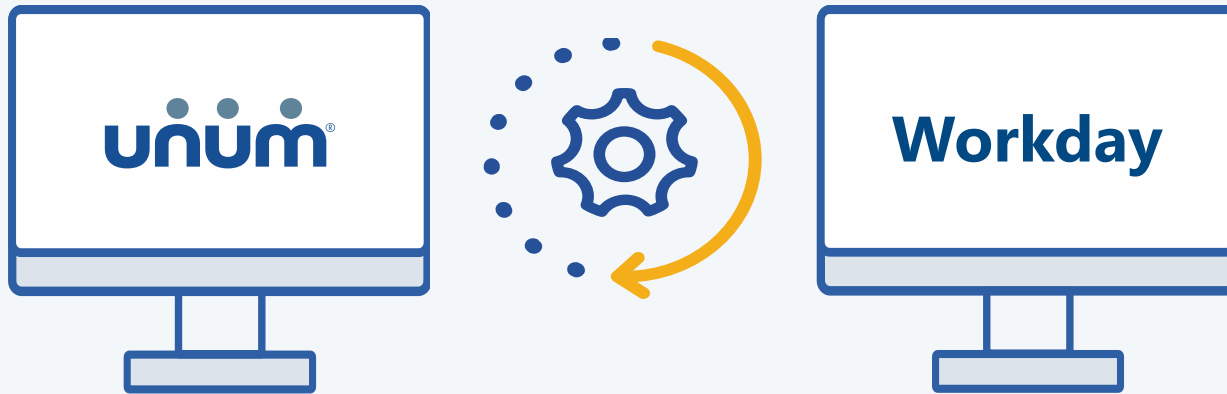
Inefficient

Keeping Unum and your Workday system's data in alignment takes **manual effort**, especially during the billing process.

Tedious

Tasks like manually validating employee eligibility during the claims process are **tedious and annoying**.

INTRODUCING HR **CONNECT**



A secure connection between Unum and your Workday system that automates some of your most time-consuming HR activities

MAXIMIZE YOUR BENEFITS EXPERIENCE

With our suite of integrations:

- **ABSENCE**
- **BILLING**
- **EOI**
- **LEAVE LOGIC**
- **VOLUNTARY BENEFITS SOLUTION**
(Enrollment & Billing)

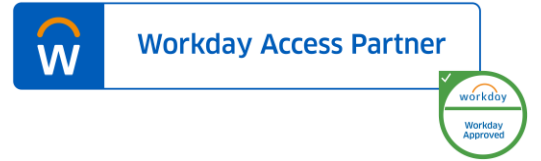
Absence Solution

Our Workday-approved Absence solution automatically updates your Workday system with employee absence information.



THE OLD WAY...

- ❌ Weekly or biweekly updates about employee leave extensions and return-to-work dates.
- ❌ Manually coding and entering absences into your Workday system.
- ❌ No way to capture or share return-to-work information with managers.



WITH HR CONNECT...

- ✔ Real-time secure updates on leave extensions and return-to-work plans.
- ✔ Automated return-to-work notifications for managers.
- ✔ Streamlined and consistent data exchange for all absence types: STD, FMLA, state, corporate and paid family leave.

Voluntary Benefits Solution

Automates the benefits experience from enrollment to billing



THE OLD WAY...

- ⊗ You manually entered employee enrollment data and sent it to your insurance carrier via file feeds.
- ⊗ You spent hours every month reconciling your benefits bill to make sure it reflected changes in that period.

WITH HR CONNECT...

- ✓ Employees enroll with a single sign-on directly from their Workday system.
- ✓ Enrollment data is shared between Unum and your Workday system in real time.
- ✓ Your bill is based on up-to-date information so it's accurate each month. No more reconciliation. Easy online payment options are available, too.

Enrollment Solution

Automates the exchange of enrollment and eligibility data



THE OLD WAY...

- ⊗ You spend hours ensuring Unum and your Workday system are in sync.
- ⊗ Enrollment and eligibility data must be manually entered into multiple systems.

WITH HR CONNECT...

- ✓ Changes/updates made to an employee's absence case are automatically sent to your Workday system in real time.
- ✓ Duplicate data entry is a thing of the past.

Evidence of Insurability (EOI) Solution

Shortens the EOI process from weeks to minutes — with no need for paper forms



THE OLD WAY...

- ⊗ The EOI process can take weeks.
- ⊗ "Snail mail" slows communication.
- ⊗ Employers must monitor EOI status and manually enter data into their Workday systems.
- ⊗ Employees wait weeks for coverage decisions.

WITH HR CONNECT...

- ✓ Majority of employees receive instant coverage decisions.
- ✓ Easy, digital process that is completely paperless.
- ✓ EOI-related claims issues are dramatically reduced.

Billing Solution

Calculates, summarizes and displays your Unum premium in an easy-to-use interface



THE OLD WAY...

- ❌ Labor-intensive process to reconcile shared data between Unum and your Workday system.
- ❌ Billing challenges during open enrollment due to the volume of updated employee information.
- ❌ Error-prone data, causing inaccurate billing and HR frustration.

WITH HR CONNECT...

- ✅ Changes/updates made in your Workday system are automatically sent to Unum in real time.
- ✅ Your bill is accurate, month after month.
- ✅ You can drill down to policy, product and employee-level detail.
- ✅ Simple online payment options.

LeaveLogic Solution

A one-stop experience for leave planning and tracking, updated in your Workday system in real time.



THE OLD WAY...

- ❌ Employees had no easy way to plan, prepare for, or request leave.
- ❌ Employees needing leave were not aware of available benefits
- ❌ You had no easy way to track and manage leaves across the organization.

WITH HR CONNECT...

- ✅ LeaveLogic provides employees with a simple, robust application for planning leaves and accessing resources.
- LeaveLogic finds available benefits and shows employees how they work.
- ✅ Leave requests and statuses are visible in real time on an easy-to-use employer dashboard.

EMPLOYER VALUE



1

Secure & automatic
data transfer

2

No manual data entry

3

Easy billing

EMPLOYEE VALUE



1

One-stop leave solution

2

Easy enrollment

3

Digital EOI process

The material in this presentation is intended to outline our general product direction concerning HR Connect, and specific functionality may change at Unum's sole discretion in the future. Also, certain information may contain forward-looking statements, and may include words such as "expects," "anticipates," "intends," "plans," and similar expressions. Such forward-looking statements involve known and unknown risk and uncertainties that may cause our actual future functionality to differ from that projected or contemplated in those forward-looking statements. This material is intended for informational purposes only and is not a contract, nor may it be incorporated into any contract, and any purchasing decisions should be made on features and functions that are currently available.

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