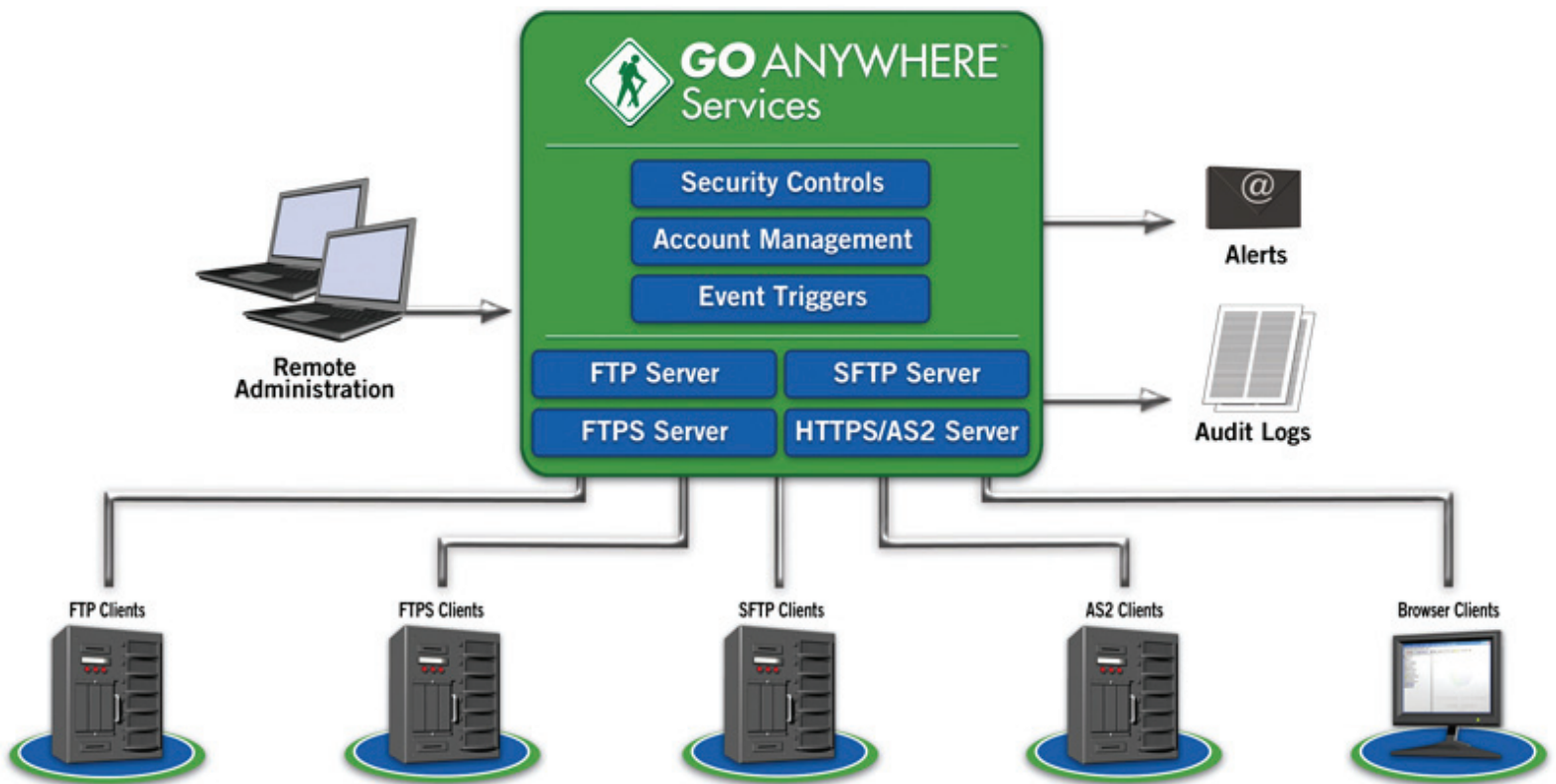# GO ANYWHERE™
Services

GoAnywhere Services™ is a robust file server that allows your trading partners to connect to your system for secure file uploads and downloads.

Secure File Server

GoAnywhere Services™ allows trading partners (both internal and external) to securely connect to your system and exchange files within a fully managed and audited solution. Popular file transfer and encryption standards are supported without the need for proprietary client software.

How could you use GoAnywhere Services?

1. *Allow trading partners to upload files to your system through secure FTP.*

2. *Place files in trading partners' folders for pickup.*

3. *Provide a secure, branded web portal for customers to retrieve and upload files using their browser.*

4. *Automatically process files as soon as they are uploaded to your server.*

5. *Send an email notification when a specific file is uploaded or downloaded.*

6. *Track all trading partner activity through detailed logs.*

7. *Receive EDI files through AS2 protocol.*

Introduction

GoAnywhere Services™ is the next evolution in file sharing with its browser-based interface, open OS support and extensive security controls.

Primary features

- Works on most platforms including Windows, Linux, IBM i, AIX, UNIX and Solaris
- Provides an intuitive browser-based interface for remote administration and monitoring
- Includes trading partner account management with permission controls
- Supports standard protocols of FTP, SFTP, FTPS, HTTP, HTTPS and AS2
- Secures transmissions with SSL/TLS or SSH encryption
- Processes files automatically based on user-defined trigger events
- Provides an optional web client for browser-based file transfers
- Generates detailed audit logs and alert messages

Remote Administration

An intuitive browser-based interface allows you to remotely administer and monitor GoAnywhere Services.

Administrators can

- Configure properties for FTP, SFTP, FTPS, HTTPS and AS2 including port numbers, maximum connections, authentication criteria, etc.
- Define other administrative users, user groups and their roles
- Define trading partner accounts (web users) and their permissions

- Create and manage event triggers for automatically processing files
- Monitor active sessions for logged-in users
- View and export audit logs

Web Client for Ad-Hoc Transfers

The optional web client is ideal for ad-hoc file transfers because it's easy to use and requires no pre-installed PC software. Just direct your trading partners and employees to a URL address where can they can then log in and quickly upload or download files.

Web client interface

- Provides access through standard HTTP or secure HTTPS protocols
- Displays your company's branding and disclaimers
- Provides both basic HTML and enhanced Applet interfaces
- Allows restricting permissions at the command level (e.g. upload, download, delete)
- Generates full audit trails of all file transfer and user activity
- Supports all popular browsers

Security and Auditing

GoAnywhere Services provides enterprise-level security features to meet stringent in-house policies and compliance requirements such as PCI DSS, HIPAA, SOX, GLBA and state privacy laws. Only authorized administrators are able to configure security settings and users' roles.

Administrators can

- Set password policies and expiration intervals
- Authenticate users with LDAP, Active Directory or IBM i
- Create and manage SSL certificates and SSH keys
- Authenticate SFTP connections with passwords or keys
- Authenticate FTPS and HTTPS/AS2 connections with passwords or SSL certificates
- Authorize selected services (e.g. FTP/S, SFTP, HTTP/S, AS2) for certain users and groups
- Restrict users to specific home directories
- Restrict file types and sizes
- Grant command permissions (upload, download, delete, rename, etc.) by users and group
- Run services under non-standard port numbers
- Disable user accounts after maximum login attempts, and receive instant notification on login failures
- Enable IP filtering with whitelists and blacklists
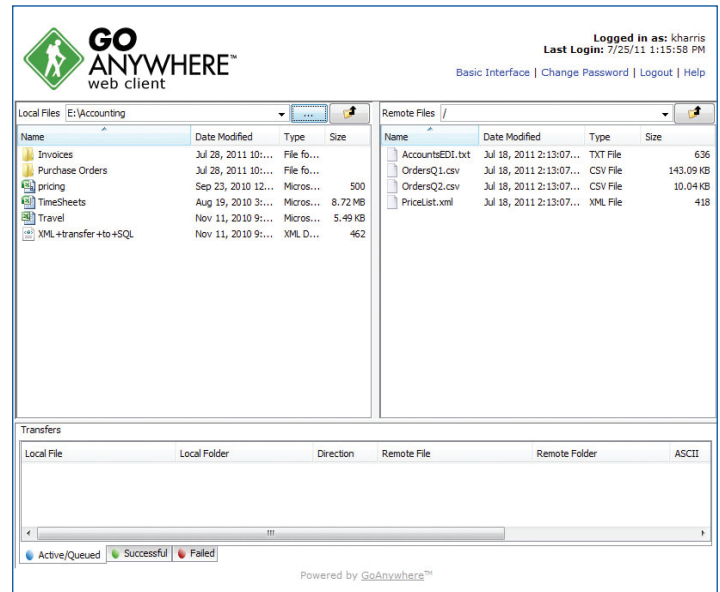
Audit Logging

Detailed audit log information is captured for all activity (e.g. logins, file transfers, errors and other events) and can be viewed remotely by authorized administrators through the browser-based interface.

Audit logs can be filtered using a wide variety of search criteria, including date/time ranges, severity, user, remote IP address and session ID, and can be exported to a CSV file to be shared with other applications such as Excel or directed to an enterprise Syslog server.

Web client for trading partners
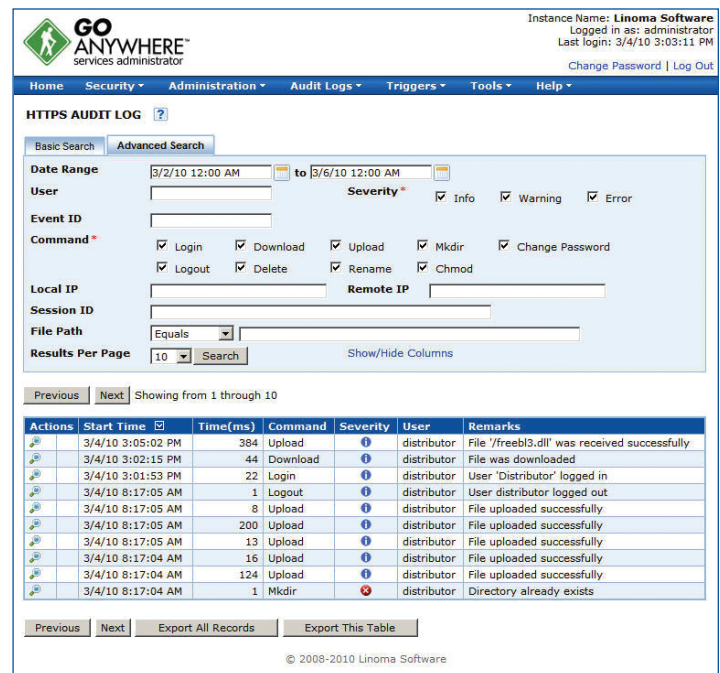

Sample audit log

Triggers

Triggers can be defined to monitor for specified events, such as when a file is uploaded or downloaded by a trading partner. Based on the user-defined trigger settings, GoAnywhere Services can send an email or run a variety of processes.
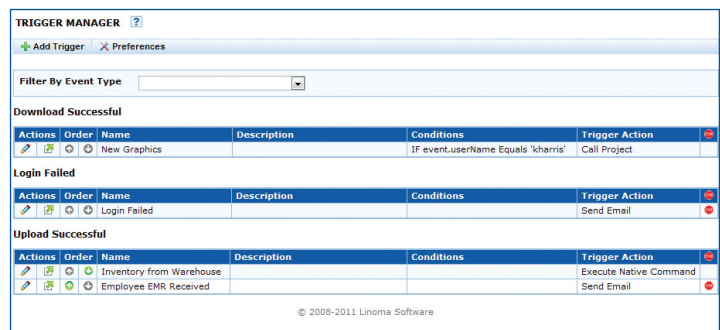
For example, when a file is uploaded by a trading partner, a trigger could move the file to an internal folder and process it securely. Triggers can be conditioned based on a variety of criteria including user ID, file name and IP address.

Trigger manager screen

Installation Requirements

Windows (32-bit and 64-bit)
Operating System: Windows 2003/2008/XP/Vista/7
Disk Space: 150 MB
Memory: 256 MB

Linux (32-bit and 64-bit)
Disk Space: 150 MB
Memory: 256 MB

IBM i (iSeries)
Operating System: i5/OS V5R3 or higher
Disk Space: 100 MB
Memory: 256 MB
JRE: 1.5 or later

AIX, HP-UX, Solaris, Mac OS X, UNIX
Disk Space: 100 MB
Memory: 256 MB
JRE: 1.5 or later

IBM z
Operating System: z/OS Linux partition
Disk Space: 100 MB
Memory: 256 MB
JRE: 1.5 or later

About Linoma Software

Founded in 1994, Linoma Software provides innovative technologies for protecting sensitive data and automating data movement. Linoma Software has a diverse install base of over 3,000 customers around the world including corporations, non-profit organizations and government entities. With its dedication to research, development and superior customer service, Linoma Software is recognized as a leader in software development.

Customer Support

The success of Linoma Software is largely due to our customer-centric approach to the markets we serve. Providing the highest level of customer support is our number one priority. We are able to efficiently respond to any issues or questions through phone, e-mail and live online assistance.

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