

# The VSP® Eye Health Management Program®

## Every condition. Every time.



As a VSP Network Doctor, accurately reporting certain patient conditions to VSP is your responsibility.

### Detect

You may be the only doctor your patients see this year. Their eye-related health conditions are often revealed through a comprehensive eye exam.

### Share

By reporting health conditions to VSP, you help connect your patients to wellness programs that can help aid them in managing their health.

### Thrive

Early detection and management of chronic conditions can lead to improved health and productivity for your patients.

### Reporting is easy.

- Ensure the person in your office who submits claims to VSP knows of any conditions the patient may have. You can provide the appropriate patient condition box(es) right on the Patient Record Report, or a VSP–provided sticky note.
- When the WellVision® Exam claim is submitted, check the appropriate condition box(es) on eClaim.

### A reminder for your patients.

VSP mails an exam reminder to your patients with diabetes and/or diabetic retinopathy who haven't returned for their annual eye exam in the past 14 months. These reminders lead to an average 22% return rate.



DETECT



SHARE



THRIVE

Don't use Eyefinity® to file claims? Enter patient's diagnosis codes in the 2nd-4th positions on the claim.

A white sticky note with a blue header and footer. The header contains the VSP logo and 'EYE HEALTH MANAGEMENT'. The body of the note is divided into two columns. The left column is titled 'Check patient condition(s):' and lists three conditions with checkboxes: Diabetes, Diabetic Retinopathy, and Hypertension. The right column is titled 'Complete if the patient has diabetes or diabetic retinopathy:' and contains two sub-sections: 'Dilation performed:' with 'Yes' and 'No' checkboxes, and 'PCP communication completed/planned:' with 'Yes' and 'No' checkboxes. Below these is the instruction 'If no, document reason in the patient's file.' The footer contains copyright information: '©2012 Vision Service Plan. All rights reserved.' and 'CAT#11850 JOB#11769DR 12/12'.

# The VSP Eye Health Management Program Reporting Patient Conditions.

## Steps to follow:

- Provide the doctor with the VSP Patient Record Report or a VSP–provided sticky note.
- Remind the doctor to provide the appropriate patient condition box(es) following the exam.
- Provide the condition information to VSP when submitting the claim:
  - Filing an eClaim? Check the appropriate condition box(es).

To order sticky notes and get more information about the program, visit **VSPOnline** at **eyefinity.com**, click **Programs**, and select **Eye Health Management Program**.

## Questions?

Email [EHMEmail@vsp.com](mailto:EHMEmail@vsp.com)

The screenshot shows the 'eyefinity' VSPOnline interface. At the top, there are navigation tabs for HOME, eINSURANCE, eLAB, eBUY, eLEARN, eWEB, and eREWARDS. Below these are buttons for eClaim, eClaim Tracking, VSPOnline, and Claim Resource Center. The main form area includes fields for Patient: PATIENT, YOUR and VSP Authorization Number: 12345678. A section titled 'DIAGNOSIS AND SERVICES' contains various input fields for exam type, contact lens details, and a 'CHECK CONDITION(S) PATIENT IS KNOWN TO HAVE' section. This section has checkboxes for DIABETES, DIABETIC RETN, HYPERTENSION, and HIGH CHOLESTEROL. There are also buttons for 'Services Performed' and 'Patient Conditions'.

## Diabetes

250.00, 250.01, 250.02, 250.03, 250.50, 250.51, 250.52, 250.53

## Diabetic Retinopathy

362.01, 362.02, 362.03, 362.04, 362.05, 362.06, 362.07

## Hypertension

401.0, 401.1, 401.9, 997.91

## High Cholesterol

272.0, 272.1, 272.2

- Using your practice management system to file a claim? Enter the diagnosis code(s) on the claim in the 2nd through 4th diagnosis boxes. Make sure to include the appropriate refractive error diagnosis code in the first position.
- Filing a paper claim? Enter the diagnosis condition code(s) in 2nd through 4th diagnosis boxes. Check out the list of diagnosis codes.