



HOSPITALITY & TOURISM INTERNSHIPS ABROAD

Internship Opportunities Abroad in Florence, Dublin,
Barcelona, & Sydney
Prepared by: Emily TahaBurt, Admissions Counselor

HOSPITALITY/TOURISM: FLORENCE, ITALY

Business and Marketing with Hospitality Group

This holiday village was transformed from a camping site for tents and caravans into a modern tourist resort surrounded by over 31 acres of greenery with comfortable mobile homes; this model immediately became a winning formula which, over the years, we replicated in each of the Group's villages. Through a bold acquisition and investment strategy and an experience of over 35 years, today the Group is the leading player in Italy in the open-air tourism segment, offering various and diversified solutions, including family parks, holiday villages, campsites located in cities, hostels and hotels. The Human Company is committed to offering its guests top-quality stays: innovative services, professional staff and continuous improvement, day after day, are our distinctive traits. The mission of the Group is to provide our guests - families, students, couples, young people, senior citizens - with a travel, tourism and relax experience perfectly in line with their needs and expectations (comfort, space, care, mobility, support, presence, rest, sustainability). Over the years, the Group has diversified its activities into the food service segment alongside the traditional hospitality business, participating, for example, in the development of the innovative Mercato Centrale format.

Hospitality Management at a Historic Hotel

This historic hotel greets its guests in true Florentine fashion and accompanies them throughout their stay. The elegant decor blends discreetly with modern comforts, harmoniously merging the past and the future. Business and Hospitality interns will be able to work in the various sides of the hotel, from reception to the marketing department. Those interns with multiple language proficiencies will be able to work with clients, while those with Italian will be able to gain insight and perspective on how a historic hotel in downtown Florence is run.

Hotel Experience in the Heart of Firenze

This hotel is found right in the heart of Florence in the perfect position to reach the convention center, business area and many sightseeing attractions. This hotel offers all the modern amenities to guarantee a comfortable stay in Florence. Interns with this placement will receive training in the Italian hospitality industry and will gain experience in both front of the house and back of the house duties. The more language proficiencies one has, the more diverse the role will be.



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HOSPITALITY/TOURISM: DUBLIN, IRELAND

International Hotel Chain Internship

With much of the house's décor and architectural features still intact, guests enjoy accommodation in a historically relevant and beautiful location. This hotel has over one hundred rooms and suites offer thoughtful amenities, like Free high-speed, wireless Internet and coffee and tea provisions, and most rooms feature expansive garden and Dublin Bay views. Savour award-winning cuisine at talavera, and then head to the on-site beauty salon for an array of treatment and massage options. The meeting facilities at this scenic Dublin hotel can host a variety of events for up to 300 people.

Classic, Old-Fashioned Hotel Opportunity

This internship includes customer service and concierge duties at a hotel that's an 18th century period estate house in Dublin. With much of the house's décor and architectural features still intact, guests enjoy accommodation in a historically relevant and beautiful location. The more than one hundred rooms and suites offer thoughtful amenities, like free high-speed, wireless Internet and coffee and tea provisions, and most rooms feature expansive garden and Dublin Bay views. Savour award-winning cuisine nearby, and then head to the on-site beauty salon for an array of treatment and massage options. The meeting facilities at the scenic Dublin location can host a variety of events for up to 300 people.

Hospitality Intern for a Prestigious Hotel Management Company

Opportunities for students are possible at two five star hotels in an area of city center. The standard shift is 3PM until 11PM to relieve the full time staff head. We are looking for well-groomed associates, with a great attitude. The intern will ideally have experience within food & beverage, but there are opportunities in Sales & Marketing as well. This exceptional five-star hotel, set in a hundreds-year-old majestic building, is the premier city center hotel in Dublin with gracious rooms featuring plush bedding, generous bath with deluxe amenities, seating area and complimentary Wi-Fi. There is a full service spa and salon as well as an indoor pool and fitness center. The award-winning restaurants of our Dublin hotel offer an array of options. Our classically-designed meeting and event rooms set the stage for impressive meetings and memorable weddings and other celebrations. This award-winning hotel is located at the heart of the city, standing opposite some of the most picturesque areas of the city and overlooking a famous concert hall. This hotel is inspired and influenced by Dublin's rich literary culture and heritage and features almost two hundred beautifully refurbished guest rooms and suites.



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HOSPITALITY/TOURISM: BARCELONA, SPAIN

Hospitality, PR and Marketing in Boutique Bed & Breakfast

You wake up and you're not at home, you're on a romantic getaway in Barcelona, at this Boutique Bed & Breakfast. Still under the sheets, you begin to wonder what the day will bring. Comfort, gastronomy and art in a single space. Breakfast? On the terrace or in the gallery. Maria takes care of every detail, every moment and every minute, making sure your day begins full of affection and color. Discover the harmony of a place that feels and thrives. Stay in the most authentic Barcelona, next to the Pedrera, the Passeig de Gràcia, the Rambla de Catalunya and the block of the Discòrdia. Your Barcelona from the very first breath. Intern tasks may include:

- Reception: Check in, check out, invoices, guest control
- Customer service: Resolving doubts or incidents that may occur during the guests' stay
- Concierge: Helping guests with anything they may need during their stay such as buying tickets, booking restaurants, taxis, etc
- Kitchen: Assisting with breakfast preparation
- Suppliers: Plan and place orders
- Bar: Serving drinks to guests who request it (such as wines and cocktails)
- Cleaning: Controlling cleaning of the rooms and common spaces
- Maintenance: Ensuring that everything works correctly and in case you do not look for a solution or contact the right person
- Social networks: Managing social accounts (Instagram, Facebook and the blog). Carry out posts and keep them all up to date

Hospitality Internship at Reception

This Youth Hostel in Barcelona is a new building in one of the safest areas in the city and with very good day and night underground and bus connections to Barcelona city centre. The Hostel's facilities are modern and comfortable. The hostel is one of the few hostels in Barcelona where all the rooms have a private bathroom. You'll also find a fitted kitchen where you can show off your culinary talents or, if you prefer, try our great food.

The hostel has an amazing terrace where you can relax and chill out with friends after tourism in the city. It also provides free services like a breakfast buffet and sheets. Some of the hostel facilities have free WIFI. Intern tasks may include:



**GLOBAL
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- Helping the receptionist with their daily tasks
- Assisting the customers with check ins/outs
- Supporting customer service tasks
- Welcoming guests at reception and giving general information about the city

Tour Guide Placement with Tour Company

They are the market leader in guided tourist experiences in Barcelona, with a strong focus on high quality services and customer satisfaction. Their main activities are tours and eBike tours and their ambition is to create sustainable local tourism.

- Leading cultural tours around the city.
- Dealing with daily tasks such as organizing and optimizing the machines, helmets and other materials
- Offering support with customer service



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HOSPITALITY/TOURISM: SYDNEY, AUSTRALIA

Marketing and Tourism in Sydney Harbour!

This harbour cruise line began in Sydney in 1970 and for over four decades has proven to be the market leader and premier Sydney Harbour cruise line. Their fleet of restaurant, sightseeing, ferry and sailing vessels offer an exciting range of public cruises and private charters for 2 to 2000 guests.

Intern tasks may include:

- Discover Australia
- Get to know Australian Culture
- Live and Work in an English Speaking Country other than USA or UK
- Get to know the Cruise Line Industry
- Live in Sydney and experience the life in a Metropolis
- See and experience famous Beaches, the Opera House and the Harbour Bridge
- See Australian Wildlife (Kangaroos, Koalas ...)
- Work in a family owned Company
- Work and improve skills in the Sales and Marketing Department
- Apply skills learned in University in a working environment
- Specialisation on one sector of the tourism industry as an orientation for the future

Hospitality Placement at a Cool Sydney Boutique Hotel

One of Sydney's top boutique hotels also caters to an exclusive evening crowd of young professionals from creative industries. A place to stay and be seen, this is a great placement for someone to gain experience in high end hospitality and customer service. One of Sydney's top boutique hotels also caters to an exclusive evening crowd of young professionals from creative industries. A place to stay and be seen, this is a great placement for someone to gain experience in high end hospitality and customer service.