



# ENow Overview ▶

Advanced Solutions From Industry Experts

ENow is a Microsoft Gold Certified Partner specializing in Microsoft infrastructure consulting and the development of software to simplify system management. Our company's flagship product is an award winning utility called Mailscape that provides administrators with a 'one-look dashboard view' of the entire Exchange environment. On the consulting side, we are experts at delivering Microsoft Active Directory® and Microsoft Exchange Server® solutions. ENow offers a variety of products and services to help you proactively manage your infrastructure and optimize your messaging system.

## Software That Makes Your Job Easier

### EXCHANGE MANAGEMENT |

- Mailscape is an award-winning systems management tool that combines all the key elements for Exchange monitoring, administration, and reporting in a single solution.
- Mailscape automatically tests critical Exchange services, such as Mail Flow, Outlook Web Access, ActiveSync, BlackBerry, Outlook Anywhere and cluster health (CCR.)
- Our Reports Library contains over 160 of the most commonly-requested reports, then goes one step further by allowing you to customize an existing report or generate a brand new one. With our innovative Report Wizard, you can create complex queries with a few simple clicks.

### BLACKBERRY MONITORING AND REPORTING |

- Mailscape's One Look Dashboard graphically presents real-time data on all the vital components that directly impact BES and helps you quickly identify problems on a server, user or wireless carrier's basis before they affect your end users.
- Contains over 21 built-in BlackBerry Reports, including both device and server level reports, and gives you the ability to customize an existing report or generate a new one with a few simple clicks.

### ACTIVE DIRECTORY INTEGRATION | GALSync

- GALsync is an elegant solution that integrates multiple Active Directory Forests.
- Easy to use and simple to install, GALsync is a cost effective tool that allows you to synchronize Global Address Lists and share Free/Busy information.

# Professional Services ▶

## Microsoft Infrastructure Consulting

- ENow's Microsoft-certified consultants have over 15 years of experience designing, installing, and supporting Microsoft solutions for businesses. Our advanced infrastructure experts are specialists in delivering Microsoft Active Directory and Microsoft Exchange server solutions.
- ENow offers affordable Exchange consulting and support services, including Troubleshooting and Break-Fixes, Migrations and Upgrades, and Infrastructure Health Checks.

## IT Training Services

- ENow's ARPAZO Training Services go beyond conventional teaching to provide you with an effective learning experience through interactive instruction from industry experts. Our hand-selected instructors have real world experience implementing the technologies they teach, and our senior level trainers include course and book authors and Microsoft MVPs.
- Whether you're a novice or a season veteran, or need on-site or classroom settings, we provide training courses to suit every unique need.

## Managed Services

- ENow's Serenity MSP Service provides complete IT asset Life Cycle Management, maximizes system up time and minimizes time to resolve issues if and when they occur. Gain peace of mind by relying on our expert consulting services for supporting your Microsoft Environments, Network Infrastructure and Information Security.
- ENow's Serenity MSP Service helps you control the largest single cost of business technology – the hidden costs of lost time and productivity due to technical problems. You get all the benefits of having a fully staffed IT department on-hand for a fraction of the price.

## Happy, Satisfied Clients

Fox Television, Barnes and Noble, MGA Entertainment, Bank of New York, University of Virginia, Blue Cross Blue Shield, U.S. Department of Energy, Westfield, Hill & Knowlton, Vinci Construction (world's largest construction company), U.S. Department of Defense, and The Miami Herald. And the list goes on.

Our customers speak for us. And soon you will, too.

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