

Payment Processing

KEY FEATURES

- Easy-to-use interface.
- Card swipe and check reader input capabilities.
- Account number masking and encryption.
- Secure internet-based payment processing.
- Customized tenant AutoPay agreement generation.
- Automatic notification of failed transaction.
- Automatic notification of pending credit card expiration.
- View categorized financial, operational, marketing and management data.
- Summary and detailed reporting of payment processing.

KEY BENEFITS

- Provide more options and convenience for tenants to make a payment.
- Improve cash flow through reduced delinquency and fast funds settlement.
- Reduce manual processing time and expense.
- Eliminate paying for and maintaining 3rd party software or point-of-sale (POS) terminals.
- Provides online daily reports, summaries and adjustments.
- Creates truly automated payments.

Solution Partners

- ▶ Payment Processing, Inc (PPI)
- ▶ Paymentus

Our advanced payment processing features allow you to increase cash flow and improve efficiency without compromising convenience.

While continually battling greater operational costs and margin pressure, many self-storage operators face increasing competition and growing market saturation. As a result, self-storage operators need to offer convenient, cost effective payment options that help deliver increased cash flow and improved efficiency. Our integrated payment processing allows operators to do just that.

Increase Satisfaction by Increasing Convenience

Our multiple payment options provide self-storage operators the ability to offer their tenants the choice and convenience of using credit cards or debit cards. Payments can also be accepted via website, kiosk, phone or mobile device. In addition, tenants can be given the option to sign up for monthly recurring automatic payments (AutoPay) using a credit card or checking account (ACH).

Accelerate and Secure Your Business with Centralized Data

Store Advantage and Store Enterprise's centralized data model, combined with our internet-based integration with industry leading payment processing partners, provides you with the ability to offer real-time or recurring automatic payment processing (AutoPay) with Store Advantage or Store Enterprise. We also comply with the Payment Card Industry Data Security Standard (PCI DSS)¹, which establishes the best practices and requirements for security of stored credit card data.

In addition, the AutoPay feature assures that payments are credited to tenants' accounts in a timely manner and that notification of failed transactions are reported quickly via the site task list in Store Advantage and Store Enterprise. Tenants benefit from knowing that their payments are always on time.

IMPLEMENTATION

- Integrated payment processing is available in both the Store Enterprise and Store Advantage solutions as a standard feature². Merchant account rates and fees are determined by the payment processor. External payment options (website, kiosk, phone and mobile device) are optional services that are available by request.

SOLUTION PARTNERS

- In order to provide the most innovative and secure self-storage solutions possible, we have partnered with industry leading payment processing providers.

Payment Processing, Inc (PPI) www.paypros.com

Payment Processing, Inc. (PPI), based in Newark, California, is the industry leader in providing integrated payment processing solutions. PPI offers specialized payment processing via its PPI PayMover[®] gateway, a revolutionary all-inclusive payment system that is integrated with Store Advantage and Store Enterprise to provide a wide variety of payment options. PPI has been a partner of Centershift since 2001 and has served the self storage industry since 1995.

Paymentus www.paymentus.com

Paymentus, based in Atlanta, Georgia and Toronto, Ontario, provides a real-time, next generation bill payment solution designed for recurring billers. Paymentus is one of the fastest growing companies in the North American bill payment industry. Their solutions redefine the bill payment industry with industry leading simplicity and functionality. Their Instant Payment Network[™] has been integrated with Store Advantage and Store Enterprise to provide website, phone and mobile device payments. They are also a partner of Payment Processing, Inc.

¹ PCI DSS was developed by the major credit card companies as a guideline to help organizations that process card payments by preventing credit card fraud, hacking and various other security vulnerabilities and threats. A company processing, storing or transmitting payment card data must be PCI DSS compliant or risk losing their ability to process credit card payments and facing audits and/or fines.

² STORE Advantage clients must use the PPI PayMover gateway from Payment Processing, Inc. Payment Processing, Inc. is a registered ISO/MSP of HSBC Bank USA, National Association, Buffalo, NY; National Bank of Canada, Montreal, PQ; Canadian Imperial Bank of Commerce, Toronto, ON; Chase Paymentech, Dallas, TX; and Wells Fargo Bank, N.A., Walnut Creek, CA.

“Our partnership with Centershift has given us more payment options for our customers. At the same time, Centershift’s payment processing partnerships have resulted in better service levels and lower processing costs for us.”

Centershift Customer

“Our previous self storage software touted that it provided automatic payment processing for credit cards, but there was nothing “automatic” about it! The AutoPay feature in Store Enterprise truly makes the process automatic and easy. You just set up the account and it works every month.”

Centershift Customer

SOLUTION PARTNERS

