

# Normalizing Anomalies with Mobile Exposure (NAME): A novel intervention for reducing implicit biases against people with facial anomalies



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## Background



Can exposure to people with facial anomalies reduce implicit bias towards them?



Exposure to others can modify implicit biases: robust biases reported against facial anomalies, may result in dehumanization [1,2]

- Mere exposure reduced implicit bias about racial outgroups [3]
- Exposure to information about others may humanize them [4]

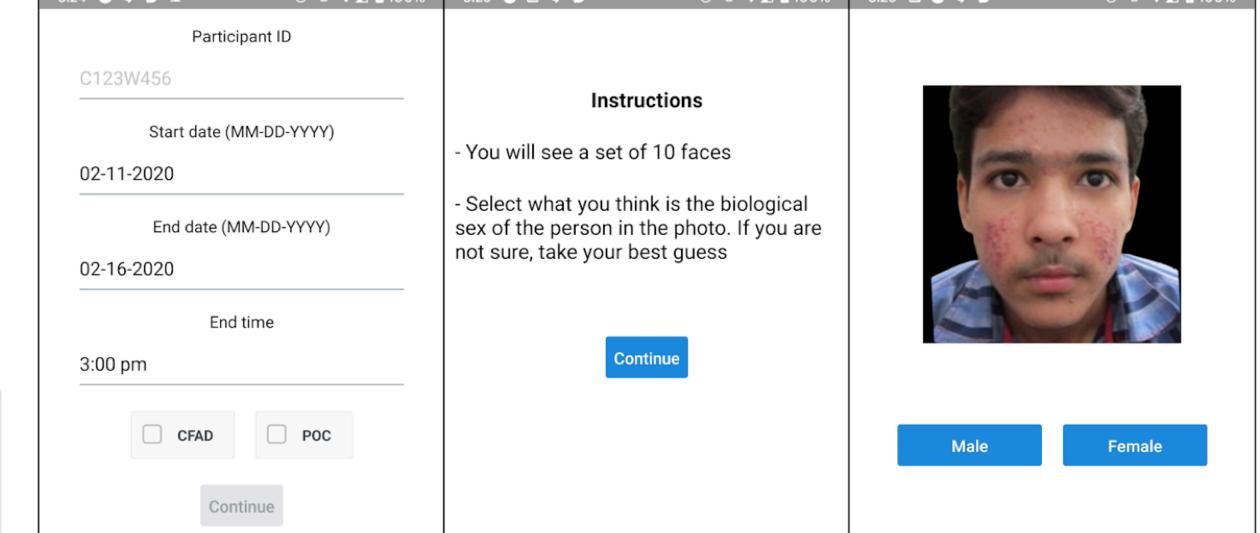
Hypothesis: Implicit biases result from a lack of exposure to stigmatized outgroups.

- Prediction 1: Exposure to facial anomalies will reduce implicit bias scores (pre-vs. post-exposure) towards people with facial anomalies, but not people of color (POC)
- Prediction 2: Exposure to POC, an already familiar group, will not reduce implicit biases towards POC, nor towards people with facial anomalies

#### Results Intervention with Intervention with Anomalous Faces Faces of People of Color 0.27 0.2 IAT IAT O CFAD O CFAD POC POC -0.4--0.4 Post Post

 $F(1, 48) = 4.705, p = .035, \eta 2 = 0.089$ 

 $F(1,48) = 0.167, p = 0.685, \eta 2 = .003$ 



2a. Exposure Module

- You will be shown a photo of a person. Underneath the photo will be information about them. - When instructed, tap the person's Virginia is a 67 year old caregiver Next you will see a true story told from Virginia is a 67 year old caregiver Virginia is a 67 year old caregiver their perspective 'During my commute through downtowr see a lot of homeless people. One day Once you are done reading the stor was driving and saw a homeless womar click the Continue button to answer walking her dog. I pulled over and gave questions about what you think about her some money.

2b. Humanization Module

3. Post-Intervention IAT

### Method

Fig. 1 | Experiment Flow

Participants:  $N = 100 (24 \text{ female}; \text{ age} = 24.3 \pm 7.1)$ 

Experiment Flow (Fig. 1)

1. Pre-Intervention IAT

#### Pre-Registration: https://osf.io/vm7d4/

- Implicit association tests (IAT) conducted pre- and post-intervention
- iPhone / Android app-based intervention completed twice daily for five days, exposure to 11 photos of either POC or people with facial anomalies:
  - 1. Exposure: 10 photos of faces (POC or anomalous) with neutral expressions, judged the biological sex of the person in the photograph (male or female)
  - 2. Humanization: 1 photo (POC or anomalous) paired with a prosocial story ostensibly about them, with questions for cognitive and affective empathy

#### Discussion

- Exposure to people with facial anomalies, but not POC, reduced implicit bias
- Builds on the work of two previous studies to suggest negative attitudes towards facial anomalies can be mitigated through exposure
- Next steps: What predicts the intervention's efficacy? Do reductions in implicit biases correspond to reductions in relevant dehumanizing behaviors?
- Future directions: Mobile app-based curriculum for other implicit bias reductions?

#### References

- [1] Jamrozik et al. (2019). More than skin deep: Judgments of individuals with facial disfigurement. Psychol Aesthetics, Creat Arts. doi: 10.1037/aca0000147
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- [3] Majdandzic et al. (2012) The human factor: behavioral and neural correlates of humanized perception in moral decision making. PLoS One doi: 10.1371/journal.pone.0047698 - [4] Zebrowitz et al. (2008). Mere exposure and racial prejudice: exposure to other-race faces increases liking for strangers of that race. Soc Cogn. doi:10.1521/soco.2008.26.3.259