



A New Choice for Application Management

Azaleos clients experience the cost savings and support levels of a hosted solution while keeping their data on-premise and under their control. Our patented ViewX technology remotely monitors Microsoft Exchange, SharePoint, OCS and Active Directory at the client site or datacenter, sending key data points to our Network Operations Centers where certified product experts proactively manage these environments on a 24x7x365 basis. Our solution improves availability, security and performance of these applications while reducing the cost and time necessary to maintain them. With Azaleos, end users get a better, more productive experience and internal IT teams can refocus on helping business units address key challenges.

Why Our Services Matter: Management Options for Exchange, Active Directory, OCS and SharePoint

In-House Application Management

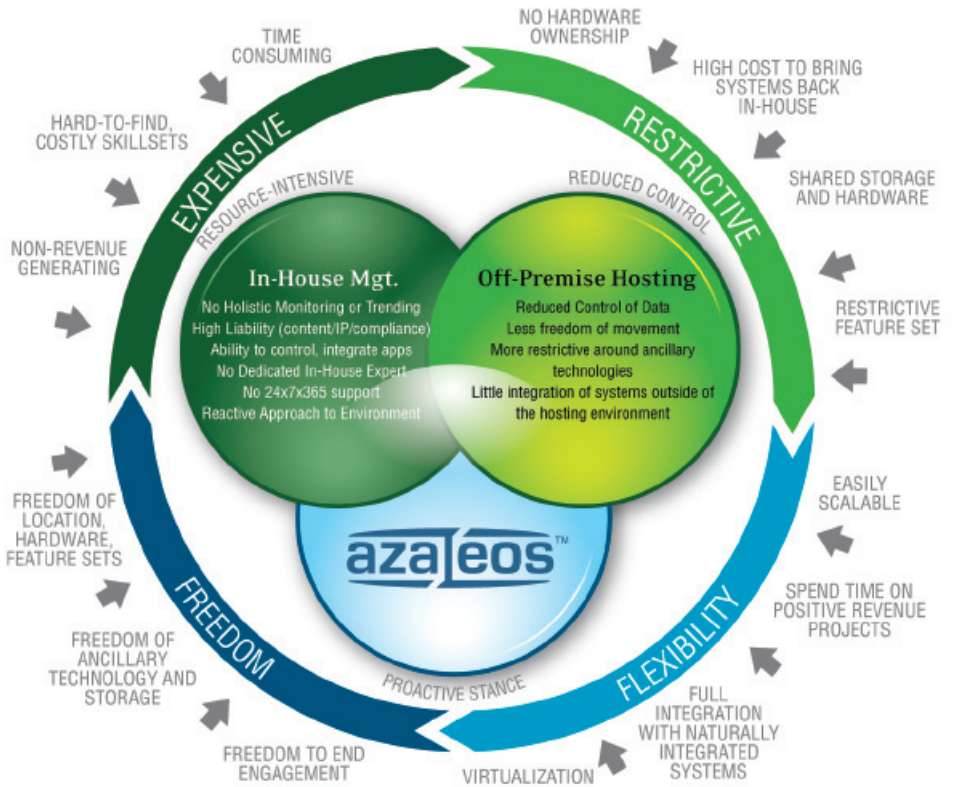
- Dedicated In-House Expertise is rare and expensive
- 24x7x365 Monitoring rare and usually provided by small, manic, reactive team
- No Proactive Monitoring
- High cost / headcount for qualified resources
- Time-consuming and non-revenue generating
- High Liability (IP, Content, Compliance)

Off-Premise Hosting

- No ownership of Hardware
- Reduced control of data
- Less freedom of movement- high cost to bring data back in-house or elsewhere
- Potential of shared storage and/or hardware
- More restrictive around ancillary technology
- Very little integration of systems outside hosted environment

Azaleos Remotely Managed Services

- Total freedom of location, hardware, feature set, ancillary technology and storage
- 24x7x365 Monitoring and Support Guaranteed by SLA
- Certified product experts available 24x7x365
- Total Cost of Ownership reduced by up to 20%
- IT now spends time on revenue-generating projects- with a proactive approach to messaging, collaboration and directory environments
- No Risk, No Lock-In: no expensive migrations or cost to end engagement



An Inside Look: Azaleos Partners



Details: As a Microsoft National Systems Integrator, Azaleos is 1 of 35 key partners in the US that Microsoft works with to plan and mobilize its technologies.



Details: Azaleos has serviced more than 1.5 million mailboxes and manages Exchange, Active Directory, and Unified Communications systems for VZB customers across four continents.



Details: Azaleos is an IBM Advantage Partner with the Total Server Proven Designation. Several of our solutions leverage IBM hardware and IBM resells the Azaleos Managed Exchange offering.



Details: As a BlackBerry Alliance Member, Azaleos is recognized as a leading solution provider offering managed services for Blackberry Enterprise Server.



Azaleos Services Overview

Azaleos supports customers across four continents, ranging from 250 to over 20,000 users. Our services include:

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Managed Exchange Services

Azaleos Managed Exchange Services leverage our patented ViewX technology for real-time monitoring and reporting on your physical or virtualized Exchange environment. ViewX works in conjunction with our patented, SAS-70 compliant SecureX encryption technology to securely deliver status information for thousands of key data points to the Azaleos Network Operations Center (NOC), where Azaleos personnel troubleshoot and fix issues with Microsoft Exchange in near real time, 24x7x365. Azaleos Managed Exchange Services deliver a secure, controllable, and auditable access management solution for email.

Archive Services

Azaleos Archive Services provide a complete solution for archiving e-mail that removes the storage load on the Exchange system and creates a solid e-Discovery system for corporate compliance activities.

Mobile Services

Azaleos Mobile Services provide management and monitoring solutions for Blackberry Enterprise Server designed to support the entire enterprise's mobile access needs.

Filtering Services

Azaleos Filtering Services fortify Exchange against web-borne malware and dramatically cuts the amount of unsolicited messages reaching your e-mail system.

Continuity Services

Azaleos Continuity Services offer an always-on business continuity/DR service which makes any e-mail outage invisible to employees and the outside world.

Managed SharePoint Services

Our patented ViewX technology monitors over 2000 data points across SharePoint, IIS, SQL Server, Active Directory, Storage, and the Network topology. We proactively manage the SharePoint infrastructure 24x7x365.

Azaleos patented technology monitors over 5000 data points per minute, all analyzed by the Exchange experts in our NOC.
Azaleos technicians get real-time views on status of alerts and regularly test and update systems with patches and upgrades.



Managed Active Directory Services

Azaleos Managed Active Directory Services offer a way to get in front of any directory-related issues before they take down mission-critical systems. We deliver the same visibility, availability and high reliability for Active Directory that Azaleos already provides for Microsoft Exchange.

Managed Office Communications Server

Azaleos' Managed Office Communications Server (OCS) Services assure the health and stability of your Unified Communications system (IM/Presence, Voice/Video/Web Conferencing and Telephony) while reducing IT support & maintenance costs.

Managed Hybrid Services

Azaleos Managed Hybrid Services blends our remotely managed on-premise services with Microsoft Business Productivity Online Suite (BPOS) and Exchange Online. Organizations can select on-premise or cloud-based e-mail services based on the roles and responsibilities and/or regulatory requirements of individual employees, workgroups, departments, subsidiaries, and more.

Who Else Is Doing It?



Client: Alcon, Inc.
Services: Managed Exchange
Managed Archive
Number of Users: 19,000



Client: Pentair
Services: Managed Exchange
Managed BES, Archive
Number of Users: 8,500



Client: Hitachi Consulting
Services: Managed Exchange
Managed SharePoint
Number of Users: 2,300



Client: Chiquita
Services: Managed Exchange
Number of Users: 5,500