

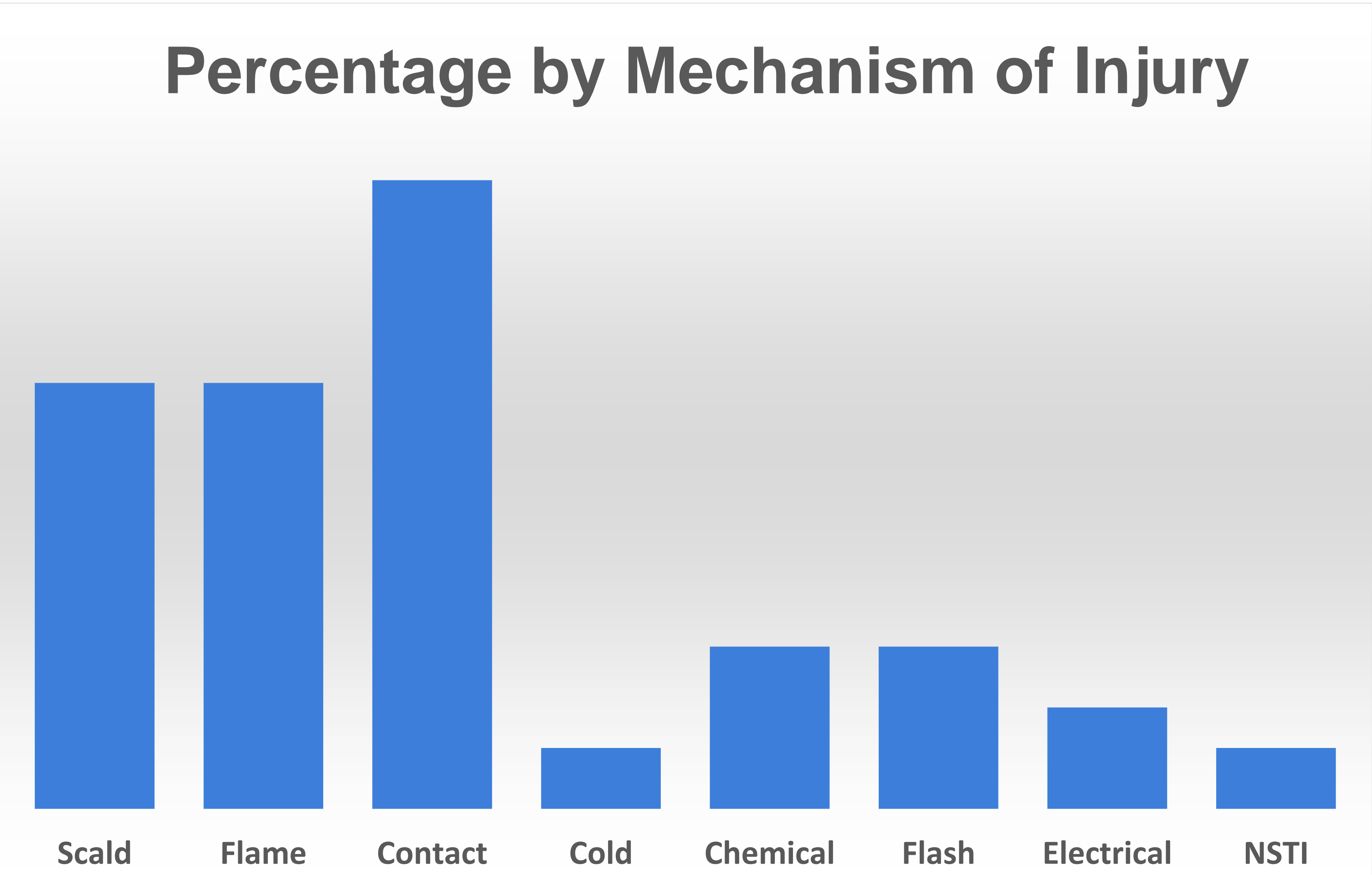
Burn Care in the Patient's Home: Development of a Secure HIPAA-Compliant Process to Share Photographs with the Provider

Burn Store and Forward in the patient's home is convenient and valuable.

- Improved access especially in rural areas without healthcare facilities
- Improved patient satisfaction
- Reduced missed follow up visits
- HIPAA-compliant and billable



We developed a secure and compliant photo Store and Forward telemedicine program where patients take photos of the burn while at home and upload them into their medical record. A patient phone visit is scheduled with the provider to review and update the plan of care.



Challenges	Solutions
Uploading photos to MyChart can be difficult for some patients	Telemedicine Coordinators assist patients with process
Photos are not sufficient for certain burn injuries	Criteria created for program inclusion
Technology access	